

Patient Rights/Advance Directives/Physician Financial Statement

Patient Rights

As a patient of Tri-Cities Digestive Health Center, PS, and/or Mid-Columbia Endoscopy Center, LLC, you have the right to:

- Be treated and cared for with dignity and respect
- Confidentiality, privacy, security, complaint resolution, spiritual care, and communication
- Be protected from abuse and neglect
- Access protective services
- Complain about your care and treatment without fear of retribution or denial of care
- Timely complaint resolution
- Be involved with all aspects of your care including:
 - Refusing care and treatment; and
 - Resolving problems with care decisions
- Be fully informed about a treatment or procedure and the expected outcome before it is performed
- Be informed of unanticipated outcomes according to RCW 70.230.150
- Be informed and agree to your care; and
- Family input in care decisions, in compliance with existing legal directives of the patient or existing court-issued legal orders

Advance Directives

According to Washington State Law, you have the right to make decisions regarding the “End of Life” process, and to establish and execute an Advance Directive. Information regarding Advance Directives is available to you upon request.

RCW Section 70.122.010 states:

“... adult persons have the fundamental right to control the decisions relating to the rendering of their own health care, including the decision to have life-sustaining treatment withheld or withdrawn in instances of a terminal condition or permanent unconscious condition. ...the legislature hereby declares that the laws of the state of Washington shall recognize the right of an adult person to make a written directive instructing such person’s physician to withhold or withdraw life-sustaining treatment in the event of a terminal condition or permanent unconscious condition. The legislature also recognizes that a person’s right to control his or her health care may be exercised by

an authorized representative who validly holds the person’s durable power of attorney for health care.” [1992 c 98 § 1; 1979 c 112 § 2.]

Tri-Cities Digestive Health Center, PS, and Mid-Columbia Endoscopy Center, LLC, will NOT implement an Advance Directive while a patient is undergoing a procedure in our facility based on a matter of facility-wide conscience.

Grievance Process

You have the right to file a grievance, either verbally or in writing, regarding treatment or care that is (or fails to be) furnished. All grievances will be documented on a “grievance complaint form”, and submitted immediately to our governing body. All grievances will be fully investigated. The findings of the investigation and the disposition of the complaint will be completed on the “grievance complaint form”. The grievance process shall take no longer than two weeks to complete. The involved individuals will be notified of the outcome in writing, and will include the name of the contact person at Tri-Cities Digestive Health Care, PS, and/or Mid Columbia Endoscopy Center, LLC, the steps taken to investigate the grievance, the results of the grievance process, and the date the grievance process was completed.

Submit Grievances to: Administrator

Tri-Cities Digestive Health Center, PS Mid-Columbia Endoscopy Center, LLC
8819 W. Victoria Ave., Kennewick, WA 99336
509-460-5500

Physician Financial Interest Statement

Tri-Cities Digestive Health Center, PS, and Mid-Columbia Endoscopy Center, LLC, are physician owned and your physician may hold a financial interest in them.